JS 44 (Rev. 06/17)

## **CIVIL COVER SHEET**

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS				DEFENDANTS			
TEK TRAVELS, PVT. LTD, d/b/a TBO HOLIDAYS and TEK TRAVELS				JOHN DOE			
(b) County of Residence of First Listed Plaintiff (EXCEPT IN U.S. PLAINTIFF CASES)					of First Listed Defendant (IN U.S. PLAINTIFF CASES) ONDEMNATION CASES, USE OF LAND INVOLVED.	•	
(c) Attorneys (Eirm Name, Address, and Telephone Number) Saleem Mawji, Esquire 515 W. Hamilton Street, Suite 502, Allentown, PA 18101 610-391-1800/smawji@nmmlaw.com				Attorneys (If Known)			
II. BASIS OF JURISDI	CTION (Place an "X" in O	ne Box Only)			RINCIPAL PARTIES	(Place an "X" in One Box for Plaintiff	
☐ 1 U.S. Government Plaintiff	■ 3 Federal Question     (U.S. Government Not a Party)			(For Diversity Cases Only) P1 en of This State			
☐ 2 U.S. Government Defendant				en of Another State	of Business In	Another State	
				en or Subject of a  reign Country	3	□ 6 □ 6	
IV. NATURE OF SUIT					of Suit Code Descriptions.		
CONTRACT		RTS		ORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES	
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment & Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excludes Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise    REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	PERSONAL INJURY  □ 310 Airplane □ 315 Airplane Product Liability □ 320 Assault, Libel &	PERSONAL INJURY  365 Personal Injury - Product Liability  367 Health Care/ Pharmaceutical Personal Injury Product Liability  368 Asbestos Personal Injury Product Liability  PERSONAL PROPER'  370 Other Fraud  371 Truth in Lending  380 Other Personal Property Damage  385 Property Damage  385 Property Damage Product Liability  PRISONER PETITION  Habeas Corpus:  463 Alien Detainee  510 Motions to Vacate Sentence  530 General  535 Death Penalty Other:  540 Mandamus & Othe  550 Civil Rights  555 Prison Condition  560 Civil Detainee - Conditions of Confinement	7	5 Drug Related Seizure of Property 21 USC 881 0 Other  LABOR 0 Fair Labor Standards Act 0 Labor/Management Relations 0 Railway Labor Act 1 Family and Medical Leave Act 0 Other Labor Litigation 1 Employee Retirement Income Security Act  IMMIGRATION 2 Naturalization Application 5 Other Immigration Actions	□ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157  PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 835 Patent - Abbreviated New Drug Application □ 840 Trademark SOCIAL SECURITY □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g))  FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	□ 375 False Claims Act □ 376 Qui Tam (31 USC 3729(a)) □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations □ 480 Consumer Credit □ 490 Cable/Sat TV □ 850 Securities/Commodities/	
V. ORIGIN (Place an "X" in X 1 Original  2 Re			I 4 Rein:	stated or	erred from 0 6 Multidis	etrict	
	te Court	Appellate Court	Reop	ened Anothe (specify)	r District Litigatio Transfer	n - Litigation -	
VI. CAUSE OF ACTIO	18 H.S.C. Sec. 10	030	e ming (L	Oo not cite jurisdictional stat	utes untess diversity):		
VII. REQUESTED IN COMPLAINT: CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.Cv.P.			D	EMAND \$	CHECK YES onl	y if demanded in complaint:  >: ▼ Yes □ No	
VIII. RELATED CASI IF ANY	E(S) (See instructions):	JUDGE		al	DOCKET NUMBER		
DATE 5/31/2018		SIGNATURE	OUE C	FRECORD OF	20'		
FOR OFFICE USE ONLY  RECEIPT # AM	MOUNT	APPLYING IFP		JUDGE	MAG. JU	UDGE	

## Case 2:18-cv-022%7714/PD \$ 2000 PD \$ 17 File (1.05/21/18 Page 2 of 9

FOR THE EASTERN DISTRICT OF PENNSYLVANIA — DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of assignment to appropriate calendar. Address of Plaintiff: Country of India Address of Defendant: Pennsylvania Place of Accident, Incident or Transaction: Pennsylvania (Use Reverse Side For Additional Space) Does this civil action involve a nongovernmental corporate party with any parent corporation and any publicly held corporation owning 10% or more of its stock? Yes□ No⊠ (Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a)) Does this case involve multidistrict litigation possibilities?  $No\square$ Yes□ RELATED CASE, IF ANY: Case Number: Judge Date Terminated: Civil cases are deemed related when yes is answered to any of the following questions: 1. Is this case related to property included in an earlier numbered suit pending or within one year previously terminated action in this court? 2. Does this case involve the same issue of fact or grow out of the same transaction as a prior suit pending or within one year previously terminated Yes□ 3. Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one year previously terminated action in this court? 4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rights case filed by the same individual? CIVIL: (Place / in ONE CATEGORY ONLY) A. Federal Question Cases: B. Diversity Jurisdiction Cases: 1. □ Indemnity Contract, Marine Contract, and All Other Contracts □ Insurance Contract and Other Contracts 2. D FELA 2. 

Airplane Personal Injury 3. 

Jones Act-Personal Injury 3. 

Assault, Defamation 4. □ Antitrust 4. 

Marine Personal Injury 5. □ Patent 5. 

Motor Vehicle Personal Injury 6. Labor-Management Relations 6. □ Other Personal Injury (Please specify) 7. 

Civil Rights 7. Products Liability 8. □ Habeas Corpus 8. Products Liability - Asbestos 9. 

Securities Act(s) Cases 9. □ All other Diversity Cases 10. □ Social Security Review Cases (Please specify) 11. X All other Federal Question Cases (Please specify) 18 U.S.C. Section 1030 ARBITRATION CERTIFICATION (Check Appropriate Category) galeem Mawii Esq. counsel of record do hereby certify: Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and belief, the damages recoverable in this civil action case exceed the sum of \$150,000.00 exclusive of interest and costs; Relief other than monetary damages is sought. 5.31.2018 Attorney-at-Law Attorney I.D.# NOTE: A trial de novo will be a trial by jury only if there has been of iance with F.R.C.P. 38. I certify that, to my knowledge, the within case is not related to any case now pending or within one year previously terminated action in this court except as noted above. 200125 Attorney I.D.#

CIV. 609 (5/2012)

## IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

## CASE MANAGEMENT TRACK DESIGNATION FORM

**CIVIL ACTION** 

TEK TRAVELS, PVT. LTD., d/b/a TBO HOLIDAYS and

TEK TRAVELS DMCC

V.	;					
	:	NO.				
JOHN DOE	•	NO.				
plaintiff shall complete a Cas filing the complaint and serve side of this form.) In the evolution that defendant sland the plaintiff and all other part	Justice Expense and Delay Reduce Management Track Designation a copy on all defendants. (See § 1:0 vent that a defendant does not agriculture and with its first appearance, submittes, a Case Management Track Deves the case should be assigned.	Form in all civil cases at the tir 03 of the plan set forth on the re ee with the plaintiff regarding iit to the clerk of court and ser-	ne o	of se id on		
SELECT ONE OF THE FO	LLOWING CASE MANAGEMI	ENT TRACKS:				
a) Habeas Corpus – Cases brought under 28 U.S.C. § 2241 through § 2255.						
b) Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits.						
(c) Arbitration – Cases requi	red to be designated for arbitration	under Local Civil Rule 53.2.	(	)		
d) Asbestos – Cases involving claims for personal injury or property damage from exposure to asbestos.						
e) Special Management – Cases that do not fall into tracks (a) through (d) that are commonly referred to as complex and that need special or intense management by the court. (See reverse side of this form for a detailed explanation of special management cases.)						
f) Standard Management – Cases that do not fall into any one of the other tracks.						
5/29/18 Date 610-391-1800	Attorney-at-law 610-391-1805	Plaintiff  Attorney for smawji@nmmlaw.com		=		
Гевернопе	FAX Number	E-Mail Address				
Civ. 660) 10/02 610-391-1800						

XXXXXXXXX

## IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

TEK TRAVELS, PVT. LTD, d/b/a :

TBO HOLIDAYS and TEK TRAVELS

DMCC

NO.:

v.

JURY TRIAL DEMANDED

JOHN DOE

:

### **COMPLAINT**

Plaintiffs, ("Tek Travels, Pvt. Ltd. d/b/a TBO Holidays and Tek Travels DMCC.") complains against Defendant, John Doe ("Defendant") as follows:

1. This is an action regarding the unlawful and extremely damaging conduct known as "phishing" and, upon information and belief, the unlawful access of or attempted access of a computer.

#### **PARTIES**

- 2. Plaintiff Tek Travels, Pvt. Ltd d/b/a TBO Holidays is a company organized under the laws of India.
- 3. Plaintiff Tek Travels, Pvt. Ltd d/b/a TBO Holidays is the parent company of Plaintiff Tek Travels DMCC.
- 4. Plaintiff Tek Travels DMCC is a company organized under the laws of Dubai, United Arab Emirates.
- 5. Plaintiffs are a leading business to business travel provider, winning several international awards.
  - 6. The Defendant is only currently known via an email address of

an shu.tboholidays @ technologist.com.

- 7. Upon information and belief, Defendant uses an email account hosted by email provider Mail.com.
- 8. Mail.com is located in Chesterbrook, Chester County, Pennsylvania and, upon information and belief, is a fictitious name for 1&1 Mail & Media, Inc.
- 9. Through its research, Plaintiffs believe that Defendant may also be located in Pennsylvania.
- 10. Defendant's conduct complained of herein constitutes violation of the Computer Fraud and Abuse Act, 18 U.S.C., et eq.

## **JURISDICTION AND VENUE**

- 11. This Court has subject matter jurisdiction over this action pursuant to 28 U.S.C. § 1331 (federal question).
- 12. The Court has personal jurisdiction over Defendant, and venue is proper, as it is believed that Defendant may reside within this District.

### **STATEMENT OF FACTS**

- 13. Plaintiffs are an internationally recognized business to business travel provider.
- 14. Plaintiffs enjoy an outstanding, industry-leading reputation for excellence and trustworthiness and have won numerous awards.
- 15. The security of customer information is critical to Plaintiffs' operations and reputation.

- 16. Upon information and belief, Plaintiffs have never authorized Defendant to collect information on its behalf from Plaintiffs' customers or accounts or to access Plaintiffs' computer systems/network for any purpose.
- 17. Upon information and belief, however, Defendant may have accessed Plaintiffs' computer systems/network to acquire customer information, including email addresses.
- 18. Upon information and belief, Defendant, posing as an employee of Plaintiffs, has used the information obtained to send multiple emails to Plaintiffs' customers.
- 19. The aforementioned emails received by Plaintiffs' customers request User ID and Password information.
- 20. The emails, sent on or about March 30, 2018, purport to be from Plaintiffs' product support team.
- 22. Further investigation has revealed that the electronic mail address, anshu.tboholidays@technologist.com, used to send the misleading and false emails is operated by Mail.com.
  - 23. Defendant's conduct constitutes unlawful "phishing" and computer access.

# <u>VIOLATIONS OF THE COMPUTER FRAUD AND ABUSE ACT (18 U.S.C. §§ 1030(a)(2)(C), 1030(a)(4), and 1030(b))</u>

24. Paragraphs 1 through 23 of this Complaint are incorporated herein by this reference.

- 25. The Computer Fraud and Abuse Act, 18 U.S.C. § 1030, et seq. permits any person who suffers damage or loss by reason of the criminal activity prohibited by its terms to bring a civil action for damages and injunctive relief.
- 26. Upon information and belief, Defendant intentionally and without access authorized or attempted to access a computer belonging to Plaintiffs, and thereby obtained, and/or intends to obtain information therefrom. Accordingly, on information and belief, Defendant has violated or attempted to violated 18 U.S.C. §§ 1030(a)(2)(C).
- 27. Upon information and belief, Defendant knowingly and with the intent to defraud accessed or attempted to access the same computer and obtained things of value.
- 28. Upon information and belief, Defendant the object of Defendant's fraud, and the things obtained, in a one-year period have a value of more than \$5,000.00.
- 29. Upon information and belief, Defendant has by his conduct caused loss aggregating at least \$5,000.00 in value to or more persons during a one-year period, including the cost of investigation, security remediation, and legal fees and costs.
- 30. By reason of the acts alleged herein, Plaintiffs have been damaged in an amount to be determined at trial, and because its remedy at law is inadequate, is entitled to temporary and permanent injunctive relief to protect its and its account holder's confidential information, its goodwill, and other legitimate business interests.

## **WHEREFORE**, Plaintiffs pray for relief as follows:

A. Pursuant to 18 U.S.C. § 1030, et seq., that Defendant and each of his agents, servants, attorneys, assigns, and all others acting in privity or acting in concert with Defendant be temporarily or permanently enjoined from:

- 1. Collecting, attempting to collect, or conspiring to collect any information of data from or about Plaintiffs' customers that Defendant is not authorized to collect:
  - (i) Accessing or attempting to access, or conspiring to access Plaintiffs' networks, data, information, computers, and/or computer systems;
  - (ii) Disseminating or disclosing publicly or to any third party, or otherwise using, any information obtained from or about Plaintiffs' customers, or conspiring to do the same; and
  - (iii) Altering, deleting, disseminating, or destroying any evidence, in any form, relating to Defendant's past actions or efforts relating to the conduct described in subsection (i) (iii) above
- B. Pursuant to 18 U.S.C., et seq., that Defendant be required to compensate Plaintiffs for any natural and foreseeable damage or loss it has suffered as a result of his unlawful course of conduct.
- C. That Plaintiffs be awarded punitive damages in an amount sufficient to deter Defendant from engaging in unlawful conduct.

D. That Plaintiffs be granted such other, further, different or additional relief as this Court deems equitable and proper.

NORRIS, McLAUGHLIN & MARCUS, PA

BY:

Saleem Mawji, Esquire

ID#: 200125

515 W. Hamilton Street

Suite 502

Allentown, PA 18101
Telephone: 610-391-1800
Facsimile: 610-391-1805
smawji@nmmlaw.com
Counsel for Plaintiffs

Date: 5 30 18